

He was there for 2 hours showing how things would work and why things needed to be changed. All others were here for 5-10 min and made us feel like idiots because we do not know everything about heating and air.

It was planned that we would get a couple other quotes but my wife and I was so impressed with the customer service that we decided to just go ahead.

only complaint I have so far is that we have not received a follow up call yet to see if everything is working right or if we have any questions. It has been 4 weeks now. Or received the extra filter we were promised.

Overall we are very pleased and impressed with the service, quality of work and friendliness.