

Customer Comments



It's important that we receive feedback from all our customers. It's how we better serve you in the future as well as serve others. We ask all our customers to take a few minutes and give us some feedback as to their experience, good and concerning, with our staff and their experience with the organization as a whole. Below is a brief survey on our service, we would appreciate your time to prepare this and let us know how we did.

Thank You
Jeff Cox
Owner Right Now Inc.

Please tell us about anything that particularly impressed you, or anything that you would suggest that we improve?

-Very impressed. Right now really means Right now. Less than 12 hours after we agreed to have our new A/C Heating installed, Gerry and Robbie were here to get it done. They are two very dedicated and professional workers. They did not stop til the job was done right even though it was 10:30 PM. They were friendly and cleaned up everything once they were done. We choose Right Now because of customer service. We had 4 other companies come out to give us a quote. Parron was the only one that took the time to talk to my wife, explain everything and show us the options. → turn

Name Joe

Your Address

Pocatello, ID 83201

Date: 8-14-2011

Treasure Valley
208-585-5868

Magic Valley
208-735-8400

Pocatello
208-242-3236

Oregon
541-889-2665

RIGHT NOW
HEATING · AIR CONDITIONING · INSULATION
Fixed Right! Fixed Now!

Satisfied?

→ Gerry and Robbie

He was there for 2 hours showing how things would work and why things needed to be changed. All others were here for 5-10 min and made us feel like idiots because we do not know everything about heating and A/C.

It was planned that we would get a couple other quotes but my wife and I was so impressed with the customer service that we decided to just go ahead.

only complaint I have so far is that we have not received a follow up call yet to see if everything is working right or if we have any questions. It has been 4 weeks now. Or received the extra filter we were promised.

Overall we are very pleased and impressed with the service, quality of work and friendliness.