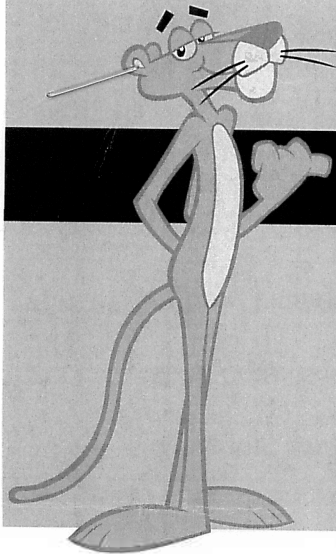


Marty AND JOHN



CUSTOMER COMMENTS

(THIS IS OUR REPORT CARD)

It's important that we receive feedback from our customers. It's how we better serve you in the future as well as serve others. We ask all our customers to take a few minutes and give us some feedback as to their experience with our staff and with our organization as a whole. Below is a brief survey on our service. If you would take a few moments to fill it out and return it to us, we would greatly appreciate it. Thank you!

Jeff Cox, Owner
Right Now Heating and Air Conditioning

Please tell us about anything that particularly impressed you, or anything that you would suggest we improve:

My furnace went out on a Tuesday - next day Kelly was here to look at it by Saturday David came here on his day off to finalize everything. Come Monday morning Marty & John were here to install a new furnace & water heater. They worked hard & professionally. Were very courteous and extremely helpful. Explained what they were doing and how to maintain units. I was impressed with everyone involved & promptness and professionalism. Thank you and I will refer anyone to your company.

Your Name Kristi Rothke Date 11/30/11
Your City Pocatello 83201 Email _____



RIGHT NOW

(208) 242-3236

We would like to use your comments about our company in our marketing and advertising. By filling out this form and returning it to us, you are authorizing us to use your comments and your first name only, along with your city (e.g. John in Boise) in our marketing and advertising. Thank you for your permission.

RightNowHeatCool.com | Pocatello