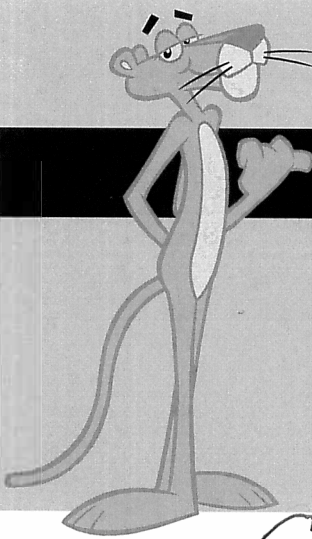


Gary East



# CUSTOMER COMMENTS

## (THIS IS OUR REPORT CARD)

It's important that we receive feedback from our customers. It's how we better serve you in the future as well as serve others. We ask all our customers to take a few minutes and give us some feedback as to their experience with our staff and with our organization as a whole. Below is a brief survey on our service. If you would take a few moments to fill it out and return it to us, we would greatly appreciate it. Thank you!

Jeff Cox, Owner  
Right Now Heating and Air Conditioning

Gary & Leon

Please tell us about anything that particularly impressed you, or anything that you would suggest we improve:

*My new furnace was installed on Monday February 25, 2013. I was surprised that all of the work including insulating my attic could all be done in one day. The job went very well and the crew knew exactly what to do and had all of the equipment and parts on their truck to complete the job. They even allowed me to make a few suggestions. I think you can be proud of Gary and his crew.*

Your Name \_\_\_\_\_ Date 3/1/13  
Your City Pocatello Email \_\_\_\_\_

63204



# RIGHT NOW

24x7

## (208) 735-8400

We would like to use your comments about our company in our marketing and advertising. By filling out this form and returning it to us, you are authorizing us to use your comments and your first name only, along with your city (e.g. John in Boise) in our marketing and advertising. Thank you for your permission.