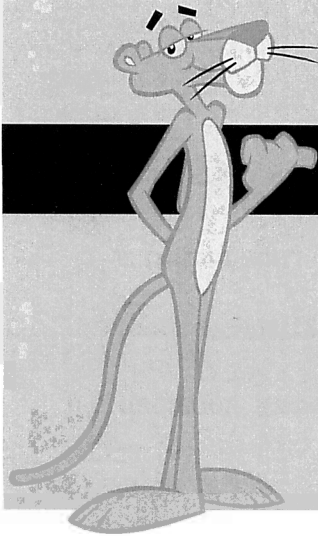


Matt & Rick & Rodney

Matt



CUSTOMER COMMENTS

(THIS IS OUR REPORT CARD)

It's important that we receive feedback from our customers. It's how we better serve you in the future as well as serve others. We ask all our customers to take a few minutes and give us some feedback as to their experience with our staff and with our organization as a whole. Below is a brief survey on our service. If you would take a few moments to fill it out and return it to us, we would greatly appreciate it. Thank you!

Jeff Cox, Owner
Right Now Heating and Air Conditioning

- Please tell us about anything that particularly impressed you, or anything that you would suggest we improve:
1. Right Now is extremely well organized.
 2. Each contact arrived at appointed time and calls were made to verify appointments
 3. Feet always covered when entering our home
 4. Friendly
 5. Responded to our questions graciously
 6. Gave us written documents covering all agreements.
 7. No pressure - they provided info we made the decision
 8. Demonstrated excellent skill and craftsmanship
 9. Our place was left neat, clean

Your Name

Date 5 May 2013

Your City BLAINE, IDAHO

Email

83221



RIGHT NOW

(208) 242-3236

We would like to use your comments about our company in our marketing and advertising. By filling out this form and returning it to us, you are authorizing us to use your comments and your first name only, along with your city (e.g. John in Boise) in our marketing and advertising. Thank you for your permission.