



# CUSTOMER COMMENTS

## (THIS IS OUR REPORT CARD)

It's important that we receive feedback from our customers. It's how we better serve you in the future as well as serve others. We ask all our customers to take a few minutes and give us some feedback as to their experience with our staff and with our organization as a whole. Below is a brief survey on our service. If you would take a few moments to fill it out and return it to us, we would greatly appreciate it. Thank you!

Jeff Cox, Owner  
Right Now Heating and Air Conditioning

Please tell us about anything that particularly impressed you, or anything that you would suggest we improve:

*I was totally impressed with your company right from the letter I received in the mail. Damen, the salesman was a delight. Very professional but very personable. He explained all the details very well, and was punctual, courteous and actually fun. He negotiated a price that was fair and competitive! He is a great asset to your company - give him a raise!! The two technicians who came to install were prompt, clean, courteous, professional, friendly and very efficient. They worked hard all day and finished at about 10:00 pm. They wore shoe covers and draped all the floors with clean, heavy tarps. They were very respectful of all our property and furnishings, the type of people you hope your next door neighbors to be.*

Your Name Colette Wohlen Date August 12, 2011  
Your City Aberdeen, Email [REDACTED]



# RIGHT <sup>24</sup> <sub>7</sub> NOW

## (208) 242-3236

We would like to use your comments about our company in our marketing and advertising. By filling out this form and returning it to us, you are authorizing us to use your comments and your first name only, along with your city (e.g. John in Boise) in our marketing and advertising. Thank you for your permission.

RightNowHeatCool.com | Pocatello

Gerry - Robbie

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