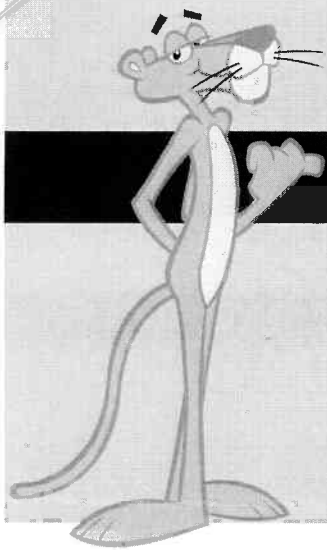


Leon



# CUSTOMER COMMENTS

## (THIS IS OUR REPORT CARD)


It's important that we receive feedback from our customers. It's how we better serve you in the future as well as serve others. We ask all our customers to take a few minutes and give us some feedback as to their experience with our staff and with our organization as a whole. Below is a brief survey on our service. If you would take a few moments to fill it out and return it to us, we would greatly appreciate it. Thank you!

Jeff Cox, Owner  
Right Now Heating and Air Conditioning

Please tell us about anything that particularly impressed you, or anything that you would suggest we improve:

The main thing that impressed me the most was that I could get a quality furnace at an affordable price. I had cash and other companies would not budge on cost. But not only would Right Now match the price of their competitors; they beat their prices by a huge margin. They really worked with me and my needs. The whole crew: demo crew, installation crew, tech guy were a fantastic.

The only thing that I could say would be room for improvement is the communication with the reception office. They were out of the loop and took a while to return phone calls at times; but they were always very friendly and would call me back if they didn't know an answer.

Your   
Your City Snary, ID

Date 4/15/13  
Email \_\_\_\_\_

43274



# RIGHT NOW

24x7

## (208) 735-8400

We would like to use your comments about our company in our marketing and advertising. By filling out this form and returning it to us, you are authorizing us to use your comments and your first name only, along with your city (e.g. John in Boise) in our marketing and advertising. Thank you for your permission.