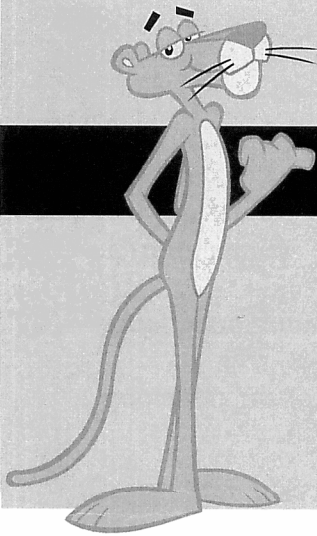


Jeremiah T



CUSTOMER COMMENTS

(THIS IS OUR REPORT CARD)

It's important that we receive feedback from our customers. It's how we better serve you in the future as well as serve others. We ask all our customers to take a few minutes and give us some feedback as to their experience with our staff and with our organization as a whole. Below is a brief survey on our service. If you would take a few moments to fill it out and return it to us, we would greatly appreciate it. Thank you!

Jeff Cox, Owner
Right Now Heating and Air Conditioning

Please tell us about anything that particularly impressed you, or anything that you would suggest we improve: Jeremiah Shrabel / JR / John
The neatness with the crew worked.

The minimal mess inside and outside.

They were polite, quiet and worked as a team extremely well. I was happy with the final results of the job.

The only thing that I felt could have been better was: more clarification to the customer (us) about where and what team would be doing the job. We were under the impression that a local team would be here therefore the job could have been started earlier in the day.

Your Name [Redacted] Date 4-20-13
Your City Twin Falls, Id Email [Redacted]

83301



RIGHT NOW

(208) 242-3236

We would like to use your comments about our company in our marketing and advertising. By filling out this form and returning it to us, you are authorizing us to use your comments and your first name only, along with your city (e.g. John in Boise) in our marketing and advertising. Thank you for your permission.