

# Customer Comments



It's important that we receive feedback from all our customers. It's how we better serve you in the future as well as serve others. We ask all our customers to take a few minutes and give us some feedback as to their experience, good and concerning, with our staff and their experience with the organization as a whole. Below is a brief survey on our service, we would appreciate your time to prepare this and let us know how we did.

Thank You  
Jeff Cox  
Owner Right Now Inc.

Please tell us about anything that particularly impressed you, or anything that you would suggest that we improve?

On July 1, I called you. My AC was not working. Not only did you come that day, but Kelly diagnosed the problem, suggested other things we could try. The final decision was mine to replace. Kelly was very knowledgeable and professional.

On July 8, Brandon installed it. He was also very knowledgeable and professional.

Name

*John [Redacted]*

E-mail

*187 E. [Redacted]*

*Truett Falls*

**RIGHT NOW**

HEATING · AIR CONDITIONING · INSULATION  
Fixed Right! Fixed Now!

Date: 7-10-11

Treasure Valley  
208-585-5868

Magic Valley  
208-735-8400

Pocatello  
208-242-3236

Oregon  
541-889-2665

*Brandon Clean*

Satisfied?