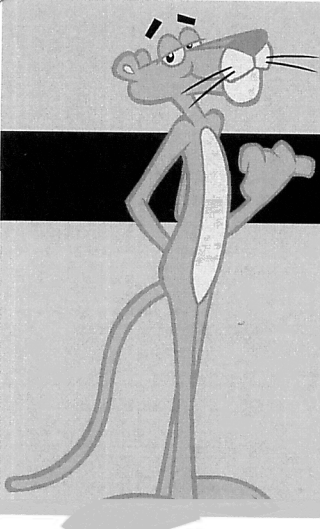


Gerry



CUSTOMER COMMENTS

(THIS IS OUR REPORT CARD)

It's important that we receive feedback from our customers. It's how we better serve you in the future as well as serve others. We ask all our customers to take a few minutes and give us some feedback as to their experience with our staff and with our organization as a whole. Below is a brief survey on our service. If you would take a few moments to fill it out and return it to us, we would greatly appreciate it. Thank you!

Jeff Cox, Owner
Right Now Heating and Air Conditioning

Please tell us about anything that particularly impressed you, or anything that you would suggest we improve: Gerry and Pedro

- I was glad to see they were not discouraged when they realized the difficulty in removing the old furnace from a very difficult location under the house.
- Gerry and Pedro worked very steadily and effectively through the complete installation, yet had time to be cordial
- Both did good quality workmanship and were informative.

Your Name _____ Date 4-5-13
Your City Boise, Idaho Email _____

83316



RIGHT NOW

24x7

(208) 735-8400

We would like to use your comments about our company in our marketing and advertising. By filling out this form and returning it to us, you are authorizing us to use your comments and your first name only, along with your city (e.g. John in Boise) in our marketing and advertising. Thank you for your permission.