



CUSTOMER COMMENTS

(THIS IS OUR REPORT CARD)

It's important that we receive feedback from our customers. It's how we better serve you in the future as well as serve others. We ask all our customers to take a few minutes and give us some feedback as to their experience with our staff and with our organization as a whole. Below is a brief survey on our service. If you would take a few moments to fill it out and return it to us, we would greatly appreciate it. Thank you!

Jeff Cox, Owner
Right Now Heating and Air Conditioning

Please tell us about anything that particularly impressed you, or anything that you would suggest we improve:

*Jeremy & Shane were great to work with!
They were:*

- *Knowledge - Jeremy communicated well & answered our questions.*
- *Professional - Pleasant - Careful going in & out of my home*
- *Thorough - They made us feel confident - knew what they were doing.*
- *Went beyond the call of duty - Very willing to help answer questions on unrelated matter (Smoke alarm & wall heater).*
- *They fixed the return vent on ceiling so it didn't rattle.*
- *They represent your company well. You can be proud of them!*

Your Name Bernadine Kersey Date Feb. 12, 2012
Your City Beckl, Id 83210 Email _____



RIGHT NOW

(208) 735-8400

We would like to use your comments about our company in our marketing and advertising. By filling out this form and returning it to us, you are authorizing us to use your comments and your first name only, along with your city (e.g. John in Boise) in our marketing and advertising. Thank you for your permission.

RightNowHeatCool.com | Magic Valley

Jeremy Shane