



# CUSTOMER COMMENTS

## (THIS IS OUR REPORT CARD)

It's important that we receive feedback from our customers. It's how we better serve you in the future as well as serve others. We ask all our customers to take a few minutes and give us some feedback as to their experience with our staff and with our organization as a whole. Below is a brief survey on our service. If you would take a few moments to fill it out and return it to us, we would greatly appreciate it. Thank you!

Jeff Cox, Owner  
Right Now Heating and Air Conditioning

*Gerry & Joe P*

Please tell us about anything that particularly impressed you, or anything that you would suggest we improve: \_\_\_\_\_

*I was very impressed with Gerry & Joe P when they installed my new geothermal furnace & air conditioner. They were very knowledgeable and worked well together to get the job done. They were very polite & explained everything they did. They were more than happy to listen and follow any directions or requests that I had. They are welcome in my home anytime.*

Your Name *Karin Prodin*  
Your City *Jerome 83338*

Date *12/18/11*  
Email \_\_\_\_\_



# RIGHT NOW

(208) 735-8400

We would like to use your comments about our company in our marketing and advertising. By filling out this form and returning it to us, you are authorizing us to use your comments and your first name only, along with your city (e.g. John in Boise) in our marketing and advertising. Thank you for your permission.