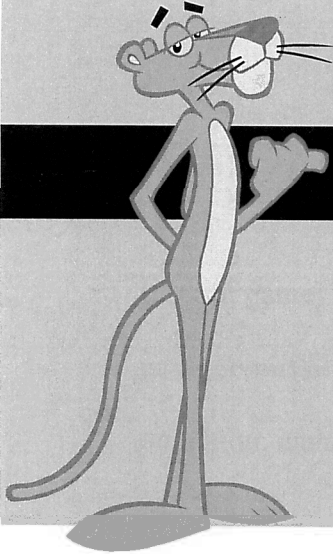


MARTY & MIKE



CUSTOMER COMMENTS

(THIS IS OUR REPORT CARD)

It's important that we receive feedback from our customers. It's how we better serve you in the future as well as serve others. We ask all our customers to take a few minutes and give us some feedback as to their experience with our staff and with our organization as a whole. Below is a brief survey on our service. If you would take a few moments to fill it out and return it to us, we would greatly appreciate it. Thank you!

Jeff Cox, Owner
Right Now Heating and Air Conditioning

Please tell us about anything that particularly impressed you, or anything that you would suggest we improve: _____

The representatives in Caldwell (Don Stansbury) over the phone, or (Damon) in person at my home were great to work with.

The technicians that installed the heating system in my home were careful, friendly and professional. (Marty & Mike)

Right Now made me an offer I couldn't match anywhere else. Interestingly, I had received the promo letter in the mail the same day my furnace quit.

Your Name Robert Devine

Date Jan 8, 2012

Your City Rigby

Email _____



RIGHT ²⁴ X ⁷ NOW

(208) 242-3236

We would like to use your comments about our company in our marketing and advertising. By filling out this form and returning it to us, you are authorizing us to use your comments and your first name only, along with your city (e.g. John in Boise) in our marketing and advertising. Thank you for your permission.