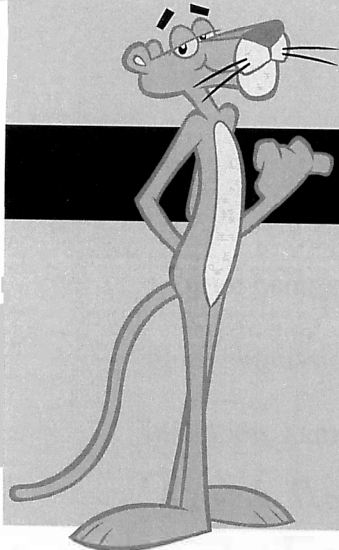


Raul & Frank



CUSTOMER COMMENTS

(THIS IS OUR REPORT CARD)

It's important that we receive feedback from our customers. It's how we better serve you in the future as well as serve others. We ask all our customers to take a few minutes and give us some feedback as to their experience with our staff and with our organization as a whole. Below is a brief survey on our service. If you would take a few moments to fill it out and return it to us, we would greatly appreciate it. Thank you!

Jeff Cox, Owner
Right Now Heating and Air Conditioning

Please tell us about anything that particularly impressed you, or anything that you would suggest we improve: Raul & Frank were very exceptional. They did not make us feel embarrassed by our disability (hearing impaired). Everyone ~~is~~ ^{one} was very courteous, professional & clean. We would like to thank everyone for being very exceptional.

We would also like to thank Kelly for going above expectations. He came to fix our heat pump at 11 pm & was back again in the morning. Due to a misunderstanding with how the Rep (Damon) said Right Now takes care of everything we did not have gas. Kelly made arrangements to get portable heaters for until gas is installed.

Thank You very much for a very nice experience overall!

Your Name Charles & Lori Griffith Date 15 Nov 2011

Your City Idaho Falls 83402 Email _____



RIGHT NOW

(208) 242-3236

We would like to use your comments about our company in our marketing and advertising. By filling out this form and returning it to us, you are authorizing us to use your comments and your first name only, along with your city (e.g. John in Boise) in our marketing and advertising. Thank you for your permission.

RightNowHeatCool.com | Pocatello