



CUSTOMER COMMENTS

(THIS IS OUR REPORT CARD)

It's important that we receive feedback from our customers. It's how we better serve you in the future as well as serve others. We ask all our customers to take a few minutes and give us some feedback as to their experience with our staff and with our organization as a whole. Below is a brief survey on our service. If you would take a few moments to fill it out and return it to us, we would greatly appreciate it. Thank you!

Jeff Cox, Owner
Right Now Heating and Air Conditioning

Please tell us about anything that particularly impressed you, or anything that you would suggest we improve: _____

We were extremely impressed with the whole process of getting a new furnace. Mr Christenson was completely willing to do ~~to help~~ ~~to~~ anything to help us. He explained the process of choosing and installing the new furnace. The office staff were friendly and helpful when we called to ask questions. The technicians showed up on the day of the install and got right down to business. They were friendly, professional, and patient with my children. They were both knowledgable about what they were doing. They completed everything on the initial proposal as we specified but we were surprised to receive extra! Thanks so much!

Your Name Brenda Dawson Date Nov 29 2011
Your City Idaho Falls En _____



RIGHT ²⁴ ₇ NOW

(208) 242-3236

We would like to use your comments about our company in our marketing and advertising. By filling out this form and returning it to us, you are authorizing us to use your comments and your first name only, along with your city (e.g. John in Boise) in our marketing and advertising. Thank you for your permission.

RightNowHeatCool.com | Pocatello

Mike M. - Cody