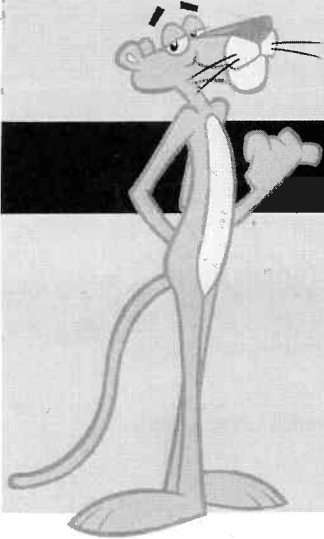


Ma H #TY



CUSTOMER COMMENTS

(THIS IS OUR REPORT CARD)

It's important that we receive feedback from our customers. It's how we better serve you in the future as well as serve others. We ask all our customers to take a few minutes and give us some feedback as to their experience with our staff and with our organization as a whole. Below is a brief survey on our service. If you would take a few moments to fill it out and return it to us, we would greatly appreciate it. Thank you!

Jeff Cox, Owner
Right Now Heating and Air Conditioning

Please tell us about anything that particularly impressed you, or anything that you would suggest we improve:

We were impressed by their professionalism? They were polite and considerate of our home. They made sure they had their protective shoe coverings on, and they put up with our dogs.

Side note: I read on facebook someone in our neighborhood was looking for a business to replace their water heater and didn't know who to call. I called her to recommend you and she said she was considering you. She called another business to compare and they were tearing you down. They could not say anything good about you. I told her of our experience with you and she said that she felt better about you and would probably call you.

Your Name: _____ ite 9-30-13

Your City Idaho Falls, 83404 Email _____

(over) ->

Cox



RIGHT NOW

24/7

(208) 735-8400

We would like to use your comments about our company in our marketing and advertising. By filling out this form and returning it to us, you are authorizing us to use your comments and your first name only, along with your city (e.g. John in Boise) in our marketing and advertising. Thank you for your permission.