



# CUSTOMER COMMENTS

## (THIS IS OUR REPORT CARD)

It's important that we receive feedback from our customers. It's how we better serve you in the future as well as serve others. We ask all our customers to take a few minutes and give us some feedback as to their experience with our staff and with our organization as a whole. Below is a brief survey on our service. If you would take a few moments to fill it out and return it to us, we would greatly appreciate it. Thank you!

Jeff Cox, Owner  
Right Now Heating and Air Conditioning

*No improvements needed*

Please tell us about anything that particularly impressed you, or anything that you would suggest we improve:

*Wow, what do I say. Fabulous service. They are punctual, dependable, PR and friendliness is super. I have a red face after calling Peggy and another lady. There was a squeal coming from where my new thermostat is. And I thought something was wrong. They sent Matt out (by the way, he is the best) & quickly realized it was my base unit, which is right above my thermostat. He quickly took care of the problem. He soon alleviated my problem, my heart slowed down. I was worried about my 39 year old cockatiel. It would have been difficult to have gotten her cage if it had turned out*

Your Name...

Date 8-30-2013

Your City

*Treasure Valley Idaho 83025*

Email \_\_\_\_\_

*Thanks*

*Owner, how to be an emergency, you can list*

**RIGHT NOW**  
**(208) 585-5868**  
*he would have been taken out.*



We would like to use your comments about our company in our marketing and advertising. By filling out this form and returning it to us, you are authorizing us to use your comments and your first name only, along with your city (e.g. John in Boise) in our marketing and advertising. Thank you for your permission.