



# CUSTOMER COMMENTS

## (THIS IS OUR REPORT CARD)

It's important that we receive feedback from our customers. It's how we better serve you in the future as well as serve others. We ask all our customers to take a few minutes and give us some feedback as to their experience with our staff and with our organization as a whole. Below is a brief survey on our service. If you would take a few moments to fill it out and return it to us, we would greatly appreciate it. Thank you!

Jeff Cox, Owner  
Right Now Heating and Air Conditioning

Please tell us about anything that particularly impressed you, or anything that you would suggest we improve:

*I was so impressed with all the people I've met from "Right-Now"! Starting with Steve and his help in making what I thought was the right decision to replace my furnace at this time.*

*Then I met Joe & Harold - what a great team of neat, polite and professional people! I was so impressed with their commitment to get it right - they called in the "guru", Steve. Steve came back and they were here to make sure everything was great until about 9:30 or so - they even missed the Boise State game and ate cold pizza! (I offered dinner but they tried to get things finished!) Great job - Thanks Joe & Harold for the dedication!*

Your Name Whiskey Blood Date 9/16/11 Service (10/24/11)

Your City Caldwell, ID Email \_\_\_\_\_

*Joe & Harold*



# RIGHT NOW

## (208) 585-5868

We would like to use your comments about our company in our marketing and advertising. By filling out this form and returning it to us, you are authorizing us to use your comments and your first name only, along with your city (e.g. John in Boise) in our marketing and advertising. Thank you for your permission.