

EA 12/16/10

Customer Comments



It's important that we receive feedback from all our customers. It's how we better serve you in the future as well as serve others. We ask all our customers to take a few minutes and give us some feedback as to their experience, good and concerning, with our staff and their experience with the organization as a whole. Below is a brief survey on our service, we would appreciate your time to prepare this and let us know how we did.

Thank You
Jeff Cox
Owner Right Now Inc.

Please tell us about anything that particularly impressed you, or anything that you would suggest that we improve?

My experience with Michael & James started off with them showing up at the time I was told they would be there after which they introduced themselves to me in a professional manner, and it just got better from there. They were taken to the area and started in from wearing the protective boot covers lying down floor covering to protect carpet & stairs, keeping the area's clean and just getting with the program. After the job was completed they took time to go over the settings & furnace details and left the work area cleaner than it was. As a Business owner you have 2 great employees and I have there names on my wish list.

Your Name Donna

Caldwell Idaho 83605

Date: 11-11-10

Treasure Valley
208-585-5868

Magic Valley
208-735-8400

Pocatello
208-242-3236

Oregon
541-889-2665



MICHAEL CROSS, JAMES HAYES

Satisfied?