

## **CUSTOMER COMMENTS**

## (THIS IS OUR REPORT CARD)

It's important that we receive feedback from our customers. It's how we better serve you in the future as well as serve others. We ask all our customers to take a few minutes and give us some feedback as to their experience with our staff and with our organization as a whole. Below is a brief survey on our service. If you would take a few moments to fill it out and return it to us, we would greatly appreciate it. Thank you!

Jeff Cox, Owner
Right Now Heating and Air Conditioning

Please tell us about anything that particularly impressed you, or anything that you would
suggest we improve:
The telephone contacts have been prompt briendly and
The telephone contacts have been prompt, friendly and plesant.
The salesman mordali was very helpfull in suggesting
the best system for my needs. He was kfrough and complete with his explanations and descriptions of suggested system.
complete with his explanations and descriptions of suggested
system.
The installers were timely a The kept the job site cleans and meat from start to completion. They were friendly and answered all my questions.
and neat from stand to completion. They were friendly
and answered all my questions
Your N Date 3/21/12
Your N Date 3/21/12 Your City CAND WENT 83605 E



## RIGHT NOW (208) 585-5868

We would like to use your comments about our company in our marketing and advertising. By filling out this form and returning it to us, you are authorizing us to use your comments and your first name only, along with your city (e.g. John in Boise) in our marketing and advertising. Thank you for your permission.

RightNowHeatCool.com | Treasure Valley

James D. Juquin