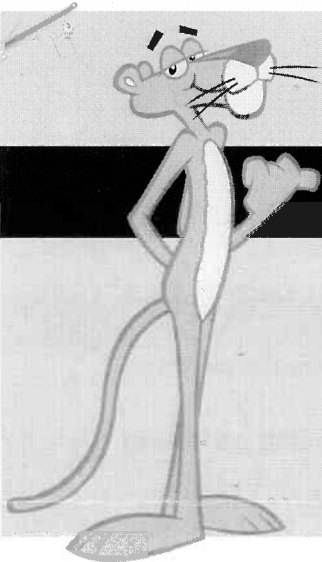


R.

Rich



CUSTOMER COMMENTS

(THIS IS OUR REPORT CARD)

It's important that we receive feedback from our customers. It's how we better serve you in the future as well as serve others. We ask all our customers to take a few minutes and give us some feedback as to their experience with our staff and with our organization as a whole. Below is a brief survey on our service. If you would take a few moments to fill it out and return it to us, we would greatly appreciate it. Thank you!

Jeff Cox, Owner
Right Now Heating and Air Conditioning

Please tell us about anything that particularly impressed you, or anything that you would suggest we improve: Travis here on Friday - install following Monday. Thank you Travis for promptness and your promise for a job well done. Richard (RJ) and John did not disappoint. They represented "Right Now" with a positive image, professionalism and hard work. I was quite impressed with RJ's mentoring skills as he patiently instructed John throughout the install. What an asset he is to the company! We look forward to a continuing relationship with everyone at "Right Now". Our new furnace passed inspection on Feb 27th and was told by the inspector that "Right Now" is a "top notch company". We also enjoyed a delightful meal at AppleBee's! Thank you for that. It was fun! Sincerely,
Brenda & Andy Martin

Your Name

Date

3-1-13

Your City

Caldwell

Em

83607



RIGHT NOW

(208) 585-5868

We would like to use your comments about our company in our marketing and advertising. By filling out this form and returning it to us, you are authorizing us to use your comments and your first name only, along with your city (e.g. John in Boise) in our marketing and advertising. Thank you for your permission.

RightNowHeatCool.com | Treasure Valley