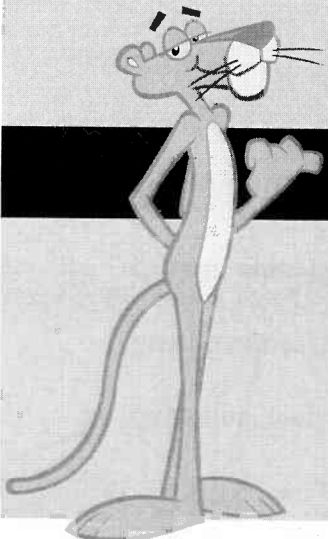


Owen



CUSTOMER COMMENTS

(THIS IS OUR REPORT CARD)

It's important that we receive feedback from our customers. It's how we better serve you in the future as well as serve others. We ask all our customers to take a few minutes and give us some feedback as to their experience with our staff and with our organization as a whole. Below is a brief survey on our service. If you would take a few moments to fill it out and return it to us, we would greatly appreciate it. Thank you!

Jeff Cox, Owner
Right Now Heating and Air Conditioning

Please tell us about anything that particularly impressed you, or anything that you would suggest we improve:

Your service men and installers were exceptional! They arrived at exactly the time scheduled, explained what they would be doing, worked steadily all day in extreme heat to get our AC running before we melted. They finished their installations and cleaned up everything - they would make a Mom proud. They explained the controls and how to adjust temperatures and filters. They were courteous and efficient - they would make a Boss proud. Thank you for your good service. We will definitely recommend you.
Sincerely,

Your Name

Date 5-13-13

Your City

Caldwell, Idaho

Email

Owen, Matt; Josh 83607



RIGHT NOW

24x7

(208) 585-5868

We would like to use your comments about our company in our marketing and advertising. By filling out this form and returning it to us, you are authorizing us to use your comments and your first name only, along with your city (e.g. John in Boise) in our marketing and advertising. Thank you for your permission.