



# CUSTOMER COMMENTS

## (THIS IS OUR REPORT CARD)

It's important that we receive feedback from our customers. It's how we better serve you in the future as well as serve others. We ask all our customers to take a few minutes and give us some feedback as to their experience with our staff and with our organization as a whole. Below is a brief survey on our service. If you would take a few moments to fill it out and return it to us, we would greatly appreciate it. Thank you!

Jeff Cox, Owner  
Right Now Heating and Air Conditioning

Please tell us about anything that particularly impressed you, or anything that you would suggest we improve: NOTHING NEEDS IMPROVEMENT

UPON ENTERING MY HOME GERRY  
INTRO DUCED JOHN AND HIMSELF TO  
ME WITH A FIRM AND FRIENDLY HANDSHAKE.  
DURING THEIR SERVICE CALL BOTH  
TECH'S WERE RESPECT FULL, POLITE  
AND ACTED IN A PRO FESSI ONAL MANNER  
THAT SERVED "RIGHT NOW" WELL  
BOTH WORE BOOTIES TO PROTECT  
THE CARPETS AND CLEANED UP AFTER  
THEY WERE FINISHED  
I WOULD HIGHLY RECOMMEND  
"RIGHT NOW" AND WILL DEFINITELY  
USE THE CO. IN THE FUTURE.

Your Name JOHN INGLAND JR Date 9-23-2011  
Your City CALDWELL, ID. 83406 Email POPEHEART R.N. ADI. G  
Gerry B Jonihn R



# RIGHT <sup>24</sup> <sub>7</sub> NOW

**(208) 585-5868**

We would like to use your comments about our company in our marketing and advertising. By filling out this form and returning it to us, you are authorizing us to use your comments and your first name only, along with your city (e.g. John in Boise) in our marketing and advertising. Thank you for your permission.