



CUSTOMER COMMENTS

(THIS IS OUR REPORT CARD)

It's important that we receive feedback from our customers. It's how we better serve you in the future as well as serve others. We ask all our customers to take a few minutes and give us some feedback as to their experience with our staff and with our organization as a whole. Below is a brief survey on our service. If you would take a few moments to fill it out and return it to us, we would greatly appreciate it. Thank you!

Jeff Cox, Owner
Right Now Heating and Air Conditioning

Please tell us about anything that particularly impressed you, or anything that you would suggest we improve: _____

I appreciated:
How quickly our needs were responded to
How everything was explained in a clear & professional way
How my options were explained to me with your gentle pressure.
How, because of business practices of the company, I was able to receive the benefit of a drastically reduced price.
How relaxed & confident I can feel about the future operation of vital systems in my home.
The respect & professional behavior of the entire ~~person~~ staff involved in the diagnosis & resolution of our needs.

Your Name Marilyn 8-6-11

Your City Caldwell, Idaho Email _____

83607

Scott Keller



RIGHT NOW

(208) 585-5868

We would like to use your comments about our company in our marketing and advertising. By filling out this form and returning it to us, you are authorizing us to use your comments and your first name only, along with your city (e.g. John in Boise) in our marketing and advertising. Thank you for your permission.

Jerry and Joaquin

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