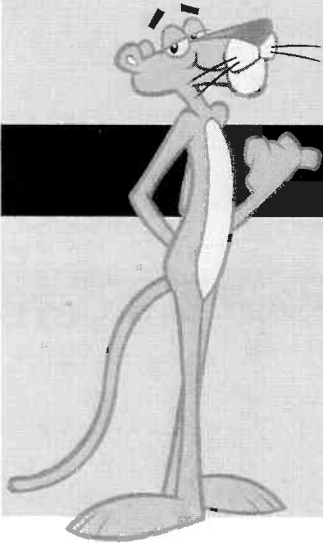


Gerry



# CUSTOMER COMMENTS

## (THIS IS OUR REPORT CARD)

It's important that we receive feedback from our customers. It's how we better serve you in the future as well as serve others. We ask all our customers to take a few minutes and give us some feedback as to their experience with our staff and with our organization as a whole. Below is a brief survey on our service. If you would take a few moments to fill it out and return it to us, we would greatly appreciate it. Thank you!

Jeff Cox, Owner  
Right Now Heating and Air Conditioning

Gerry B Eli Biggers

Please tell us about anything that particularly impressed you, or anything that you would suggest we improve: BOTH OF YOUR TECHNICIANS  
DID A GREAT JOB INSTALLING OUR NEW FURNACE,  
AIR CONDITIONER AND WATER HEATER. THEY WERE  
VERY PROFESSIONAL AND ANSWERED ALL QUESTIONS  
WE HAD. THEY APPRECIATED THAT WE PROVIDED  
A CLEAN WORK ENVIRONMENT AND LEFT EVERYTHING  
VERY NEAT AND CLEAN WHEN THEY LEFT.

THANKS LARRY, DONNA McQUEEN

Your Name \_\_\_\_\_ ate 5-06-2013  
Your City KONA 836034 Email \_\_\_\_\_



# RIGHT NOW

24x7

## (208) 585-5868

We would like to use your comments about our company in our marketing and advertising. By filling out this form and returning it to us, you are authorizing us to use your comments and your first name only, along with your city (e.g. John in Boise) in our marketing and advertising. Thank you for your permission.