



# CUSTOMER COMMENTS

## (THIS IS OUR REPORT CARD)

It's important that we receive feedback from our customers. It's how we better serve you in the future as well as serve others. We ask all our customers to take a few minutes and give us some feedback as to their experience with our staff and with our organization as a whole. Below is a brief survey on our service. If you would take a few moments to fill it out and return it to us, we would greatly appreciate it. Thank you!

Jeff Cox, Owner  
Right Now Heating and Air Conditioning

Please tell us about anything that particularly impressed you, or anything that you would suggest we improve:

Our whole experience was wonderful. Our furnace decide to die two days before Thanksgiving. We had another company come out that morning. They gave us an estimate of a replacement unit. They offered no other finance options or other units within our budget. Wade came out presented options. Asked questions about our expectations and our budget. He worked with us to fit the right fit. And the installation was painless and awesome.

Thanks Again to all of you  
Wade, Owen and Joaquin

Your Name Loretta Biggers

Date 12/16/2011

Your City Kuna 83634

Em [REDACTED]

Owen, Joaquin



# RIGHT <sup>24</sup> <sub>7</sub> NOW

(208) 585-5868

We would like to use your comments about our company in our marketing and advertising. By filling out this form and returning it to us, you are authorizing us to use your comments and your first name only, along with your city (e.g. John in Boise) in our marketing and advertising. Thank you for your permission.