

# Customer Comments



It's important that we receive feedback from all our customers. It's how we better serve you in the future as well as serve others. We ask all our customers to take a few minutes and give us some feedback as to their experience, good and concerning, with our staff and their experience with the organization as a whole. Below is a brief survey on our service, we would appreciate your time to prepare this and let us know how we did.

Thank You  
Jeff Cox  
Owner Right Now Inc.

Please tell us about anything that particularly impressed you, or anything that you would suggest that we improve?

I had been receiving sales offers for several years, and like most people, I put off upgrading my air & heating systems, waiting for the best time. When I got the letter this year, and knowing the average system only lasts about 10 years, I knew it was time. I had a bid from TML for about the same price, but it did not include a new thermostat and insulating the attic. I paid a little more for Hospital Quality filtering & Ultraviolet germ protection, but was only \$30.00 more still less than TML and I had friends in the neighborhood who had dealings with Right Now. I found they were very professional and considerate, they even helped put in part to install a roof over the air conditioner at no expense. Thanks.

Name Steven

Your Address

Middleton, ID 83644

Date: 23 April 2011

**RIGHT NOW**  
HEATING · AIR CONDITIONING · INSULATION  
Fixed Right! Fixed Now!

Treasure Valley  
208-585-5868

Magic Valley  
208-735-8400

Pocatello  
208-242-3236

Oregon  
541-889-2665

Berkley Cleaveland (Spencer)

Satisfied?