

EG. 12-16-10

Customer Comments



It's important that we receive feedback from all our customers. It's how we better serve you in the future as well as serve others. We ask all our customers to take a few minutes and give us some feedback as to their experience, good and concerning, with our staff and their experience with the organization as a whole. Below is a brief survey on our service, we would appreciate your time to prepare this and let us know how we did.

Thank You
Jeff Cox
Owner Right Now Inc.

Please tell us about anything that particularly impressed you, or anything that you would suggest that we improve?

OUR WATER HEATER DIED ON A FRIDAY. SO WE CALLED RIGHT NOW RIGHT AWAY AS THEY HAD INSTALLED A NEW HEATING SYSTEM A COUPLE OF YEARS BACK. ON SATURDAY MORNING A REP SHOWED UP, BY APPOINTMENT, TO DO AN ESTIMATE FOR A NEW HEATER. BY 2 PM THE SAME DAY WE HAD A NEW WATER HEATER. INSTALLED PER CODE AND READY TO GO. FIXED RIGHT AND FIXED NOW! WHAT MORE COULD YOU ASK FOR?

Your Name

PETE

15

MIDDLETON ID

Date: 08 NOV 10

Treasure Valley
208-585-5868

Magic Valley
208-735-8400

Pocatello
208-242-3236

Oregon
541-889-2665

RIGHT NOW
HEATING · AIR CONDITIONING · INSULATION
Fixed Right! Fixed Now!

Michael Cross & James

Satisfied?