



# CUSTOMER COMMENTS

## (THIS IS OUR REPORT CARD)

It's important that we receive feedback from our customers. It's how we better serve you in the future as well as serve others. We ask all our customers to take a few minutes and give us some feedback as to their experience with our staff and with our organization as a whole. Below is a brief survey on our service. If you would take a few moments to fill it out and return it to us, we would greatly appreciate it. Thank you!

Jeff Cox, Owner  
Right Now Heating and Air Conditioning

Please tell us about anything that particularly impressed you, or anything that you would suggest we improve: \_\_\_\_\_

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Concerning the two men that were here and installed 1/05/2011  
are new furnace and hot water heater.  
(They were here while we were at work and just finishing up when we got home).

We were impressed with the following:  
Explained how to adjust water temperature on Hot water Heater.  
Showed how to check or change the air filter in the furnace.  
When there the paper work and asked if we had questions, and answered a couple.  
Checked temp of air coming out the vents.  
Cleaned up the garage.  
All was done with patients.

Your Name \_\_\_\_\_ Date 1/15/2011  
Your City Middleton 83044 Emc \_\_\_\_\_



# RIGHT <sup>24</sup> <sub>7</sub> NOW

  

## (208) 585-5868

We would like to use your comments about our company in our marketing and advertising. By filling out this form and returning it to us, you are authorizing us to use your comments and your first name only, along with your city (e.g. John in Boise) in our marketing and advertising. Thank you for your permission.