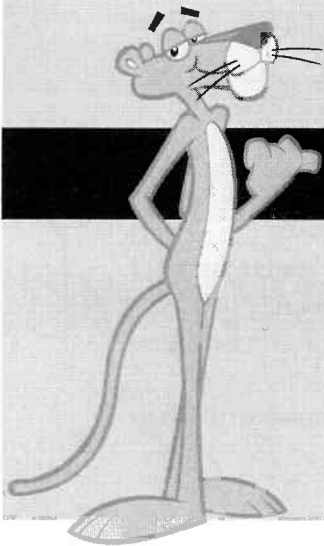


Gerry



# CUSTOMER COMMENTS

## (THIS IS OUR REPORT CARD)

It's important that we receive feedback from our customers. It's how we better serve you in the future as well as serve others. We ask all our customers to take a few minutes and give us some feedback as to their experience with our staff and with our organization as a whole. Below is a brief survey on our service. If you would take a few moments to fill it out and return it to us, we would greatly appreciate it. Thank you!

Jeff Cox, Owner  
Right Now Heating and Air Conditioning

Gary & Pedro

Please tell us about anything that particularly impressed you, or anything that you would suggest we improve:

Gary & Pedro were Excellent installers. Very polite, very informative. They explained all steps as they went along. They were efficient with their time. They cleaned up afterwards and they were extremely courteous. I have always had the best experience with Right Now Heating & Cooling personnel - I would not trust any other company to do the job.

Your Name \_\_\_\_\_ ite 3-10-13  
Your City Mendocino Id. Email \_\_\_\_\_



83646

**RIGHT NOW**  
24/7  
**(208) 585-5868**

We would like to use your comments about our company in our marketing and advertising. By filling out this form and returning it to us, you are authorizing us to use your comments and your first name only, along with your city (e.g. John in Boise) in our marketing and advertising. Thank you for your permission.