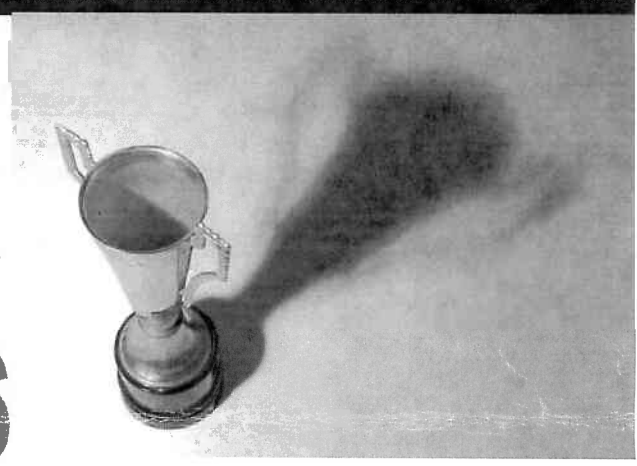


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11/19/11

# Customer Comments



It's important that we receive feedback from all our customers. It's how we better serve you in the future as well as serve others. We ask all our customers to take a few minutes and give us some feedback as to their experience, good and concerning, with our staff and their experience with the organization as a whole. Below is a brief survey on our service, we would appreciate your time to prepare this and let us know how we did.

Thank You  
Jeff Cox  
Owner Right Now Inc.

Satisfied?

Please tell us about anything that particularly impressed you, or anything that you would suggest that we improve?

IT HAS HAVE BEEN A PLEASURE  
DOING BUSINESS WITH YOU -  
ITS VERY REFRESHING TO  
DEAL WITH A COMPANY THAT HAS  
SUCH GOOD CUSTOMER SERVICE.  
ALSO YOUR INSTALLER DID  
A VERY GOOD JOB INSTALLING  
THE FURNACE AND HE WAS  
VERY POLITE.

Name GUSTAVO

Your Address  
57

MERIDIAN, ID 83646

Date: 1/12/11

Owen



|                                 |                              |                           |                        |
|---------------------------------|------------------------------|---------------------------|------------------------|
| Treasure Valley<br>208-585-5868 | Magic Valley<br>208-735-8400 | Pocatello<br>208-242-3236 | Oregon<br>541-889-2665 |
|---------------------------------|------------------------------|---------------------------|------------------------|