

# Customer Comments



It's important that we receive feedback from all our customers. It's how we better serve you in the future as well as serve others. We ask all our customers to take a few minutes and give us some feedback as to their experience, good and concerning, with our staff and their experience with the organization as a whole. Below is a brief survey on our service, we would appreciate your time to prepare this and let us know how we did.

Thank You  
Jeff Cox  
Owner Right Now Inc.

Please tell us about anything that particularly impressed you, or anything that you would suggest that we improve?

SHANNON and JOAQUIN went right to work when they arrived. During the wiring phase Shannon discovered a problem with electrical output. He told me about an improper neutral wire. He knew who to call and was instructed by another technician how to make the changes. He ~~was~~ made the changes and was back on track and completed the electrical hookup.

Note: It appears that a panel is missing at the bottom of the furnace. It measures 16 7/8" H X 19 5/8" W.

Thank You, Larry M.

Name Larry

E-mail

Your Address

Mtn Home, ID 83647

Date: 7-25-11

Treasure Valley  
208-585-5868

Magic Valley  
208-735-8400

Pocatello  
208-242-3236

Oregon  
541-889-2665

**RIGHT NOW**  
HEATING · AIR CONDITIONING · INSULATION  
Fixed Right! Fixed Now!

Satisfied?

Set for 8/2 9-11-11

Shannon - Joaquin