



CUSTOMER COMMENTS

(THIS IS OUR REPORT CARD)

It's important that we receive feedback from our customers. It's how we better serve you in the future as well as serve others. We ask all our customers to take a few minutes and give us some feedback as to their experience with our staff and with our organization as a whole. Below is a brief survey on our service. If you would take a few moments to fill it out and return it to us, we would greatly appreciate it. Thank you!

Jeff Cox, Owner
Right Now Heating and Air Conditioning

Gerry B

Please tell us about anything that particularly impressed you, or anything that you would suggest we improve: When your technician, Gerry, arrived on Saturday, September 21,

about 11:30 a.m. to install a new furnace, he was very professional in appearance and conduct.

He immediately set about getting everything organized, explaining that a 'partner' should be arriving to assist him.

He wasted no time disconnecting and removing the old furnace and air conditioner. As he worked installing the new equipment it was easy to see that he knew what he was doing and is well experienced and trained.

He completed each task and went to the next with no wasted time or motion. He never stopped for a break. (Hopefully he had lunch before coming?) He worked steadily until everything was completed, cleaning up periodically throughout the day. Consequently, the final cleanup was done in short order. He worked alone - the 'partner' never made it. Your company is very well represented by Gerry.

Your Name _____ Date 23 SEP 2013
Your City Nampa 83651 Email _____



RIGHT NOW

(208) 585-5868

We would like to use your comments about our company in our marketing and advertising. By filling out this form and returning it to us, you are authorizing us to use your comments and your first name only, along with your city (e.g. John in Boise) in our marketing and advertising. Thank you for your permission.

RightNowHeatCool.com | Treasure Valley