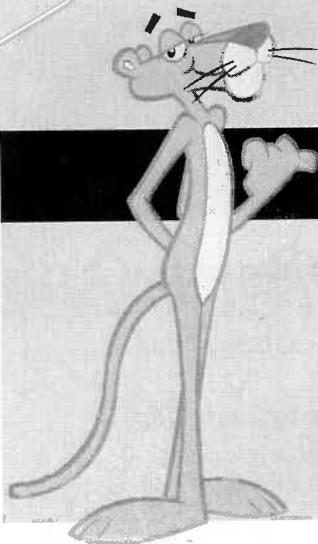


Coffey



CUSTOMER COMMENTS

(THIS IS OUR REPORT CARD)

It's important that we receive feedback from our customers. It's how we better serve you in the future as well as serve others. We ask all our customers to take a few minutes and give us some feedback as to their experience with our staff and with our organization as a whole. Below is a brief survey on our service. If you would take a few moments to fill it out and return it to us, we would greatly appreciate it. Thank you!

Jeff Cox, Owner
Right Now Heating and Air Conditioning

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Please tell us about anything that particularly impressed you, or anything that you would suggest we improve: First I want to thank Gary Chandler and whoever he spoke with on the phone for working with me and accepting my offer. I live on a limited income so your flexibility with pricing really helped us.

The two technicians arrived at my home right on time, introduced themselves, briefly explained what they were going to do and then got to work. They took care when going into the house (shoe covers) and were very neat in their work progress. They were patient and friendly when I asked questions. I am not trained in HVAC but am very familiar with it. Both kept their tools close by and neat, never layed about. They finished with a very clean area and asked if I had any questions. Thank you for a great job. I will continue to refer you to all I know.

Your Name

Date March 30, 2013

Your City

Email



RIGHT ²⁴ ₇ NOW

(208) 585-5868

We would like to use your comments about our company in our marketing and advertising. By filling out this form and returning it to us, you are authorizing us to use your comments and your first name only, along with your city (e.g. John in Boise) in our marketing and advertising. Thank you for your permission.