

8/27/10

Customer Comments



It's important that we receive feedback from all our customers. It's how we better serve you in the future as well as serve others. We ask all our customers to take a few minutes and give us some feedback as to their experience, good and concerning, with our staff and their experience with the organization as a whole. Below is a brief survey on our service, we would appreciate your time to prepare this and let us know how we did.
Thank You
Jeff Cox
Owner Right Now Inc.

Please tell us about anything that particularly impressed you, or anything that you would suggest that we improve?

Dear Mr. Cox,

From the first crew member I met to the final installation, I was very impressed with how courteous, professional and knowledgeable each of them were. Initially, Steve gave me a firsthand look at the inside of my furnace and explained how everything worked. Next, Weston went through the entire comfort evaluation and went out of his way to explain in detail the equipment options and financial details. Brian and Shannon did an excellent job of the installation and explanation of how to finish paperwork and the maintenance of the equipment they put in. I did not have the opportunity to meet any of the other crew members that took part, but I am sure they were just as impressive. Just want to thank you for your excellent customer service and to have everything from start to finish in a week is totally unheard of. Will definitely be happy to recommend you to everyone in need of this service. Again, thank you very much.

Star, ID 83669

Your Address



Date: 08/26/10

Treasure Valley 208-585-5868 Magic Valley 208-735-8400 Pocatello 208-242-3236 Oregon 541-889-2665

Brian + Shannon

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