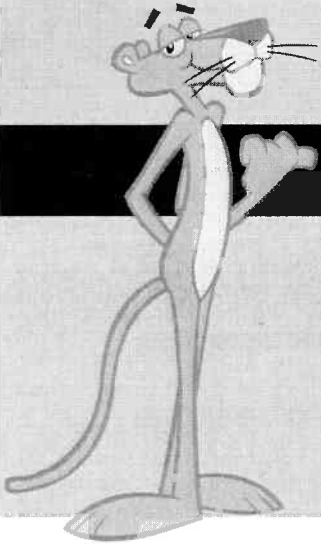


Rich / Coy



CUSTOMER COMMENTS

(THIS IS OUR REPORT CARD)

It's important that we receive feedback from our customers. It's how we better serve you in the future as well as serve others. We ask all our customers to take a few minutes and give us some feedback as to their experience with our staff and with our organization as a whole. Below is a brief survey on our service. If you would take a few moments to fill it out and return it to us, we would greatly appreciate it. Thank you!

Jeff Cox, Owner
Right Now Heating and Air Conditioning

Please tell us about anything that particularly impressed you, or anything that you would suggest we improve:

Your representative "Mike" who initially checked the furnace problem did an excellent job of explaining the options to correct the existing problems which consisted of a eleven year old furnace with 80/20 efficiency to the costs to repair it. He explained the 96% efficiency furnace, which I was already quite knowledgeable to I make the decision to purchase this furnace.

Your installers, Right Coy went about the new furnace installation process in a very efficient manner. Rich took the time to explain every detail of what was done and what we needed to do to live with the system.

I have dealt w/ "Right Now" before and was impressed with service & dedication & continue to do so!

Your Name
Your City

Date

3/20/2013

Email



83684

RIGHT NOW

24x7

(208) 585-5868

We would like to use your comments about our company in our marketing and advertising. By filling out this form and returning it to us, you are authorizing us to use your comments and your first name only, along with your city (e.g. John in Boise) in our marketing and advertising. Thank you for your permission.