



# CUSTOMER COMMENTS

## (THIS IS OUR REPORT CARD)

It's important that we receive feedback from our customers. It's how we better serve you in the future as well as serve others. We ask all our customers to take a few minutes and give us some feedback as to their experience with our staff and with our organization as a whole. Below is a brief survey on our service. If you would take a few moments to fill it out and return it to us, we would greatly appreciate it. Thank you!

Jeff Cox, Owner  
Right Now Heating and Air Conditioning

Please tell us about anything that particularly impressed you, or anything that you would suggest we improve:

*We were particularly impressed with the technician, installer and his assistant. They made one small judgement error in placement of the pad and we were immediately informed of their error and how they were going to rectify the situation - both were very sincere & apologetic! Working in a small crawl space would seem to us to be very "stressful" - your people were totally professional - we even when offered to feed them when the job stretched on into the night - they politely declined. They were very good ambassadors for your company.*

Your Name \_\_\_\_\_ date 9/11/13

Your City Nampa, Id - 83686 Email \_\_\_\_\_

*Owen, Eric v.*



# RIGHT <sup>24</sup>X<sup>7</sup> NOW

## (208) 585-5868

We would like to use your comments about our company in our marketing and advertising. By filling out this form and returning it to us, you are authorizing us to use your comments and your first name only, along with your city (e.g. John in Boise) in our marketing and advertising. Thank you for your permission.