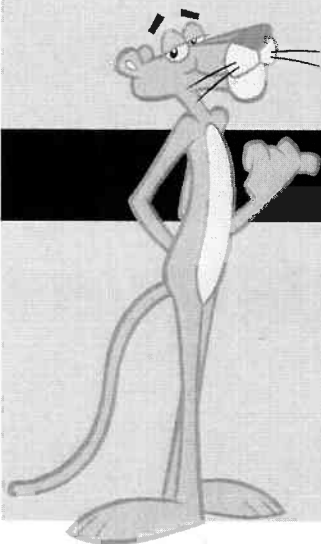


Brandon



# CUSTOMER COMMENTS

## (THIS IS OUR REPORT CARD)

It's important that we receive feedback from our customers. It's how we better serve you in the future as well as serve others. We ask all our customers to take a few minutes and give us some feedback as to their experience with our staff and with our organization as a whole. Below is a brief survey on our service. If you would take a few moments to fill it out and return it to us, we would greatly appreciate it. Thank you!

Jeff Cox, Owner  
Right Now Heating and Air Conditioning

Please tell us about anything that particularly impressed you, or anything that you would suggest we improve: on april 4, 2013, we had our furnace and A/C checked out by Dan, on a special we heard on Kido radio.

Dan spent approx 1-1/2 hrs checking everything out, and noted a seeming problem with them. we did not use the furnace for 2 days, and found it would not work. we had another service man come out & found the problem.

We did see the sales agent, Zack, who sold us a furnace, A/C, and humidifier.

They were installed by Brandon & Mike who spent 8 hrs assembling & after another agent came out at our request to help us on some minor problems we are enjoying the furnace & humidifier at this time.

Your Name

Date

4/25/13

Your City

Wamsutter Wyo

Email

831e57



# RIGHT NOW

24x7

## (208) 585-5868

We would like to use your comments about our company in our marketing and advertising. By filling out this form and returning it to us, you are authorizing us to use your comments and your first name only, along with your city (e.g. John in Boise) in our marketing and advertising. Thank you for your permission.

RightNowHeatCool.com | Treasure Valley

Brandon C / Mike