



# CUSTOMER COMMENTS

## (THIS IS OUR REPORT CARD)

It's important that we receive feedback from our customers. It's how we better serve you in the future as well as serve others. We ask all our customers to take a few minutes and give us some feedback as to their experience with our staff and with our organization as a whole. Below is a brief survey on our service. If you would take a few moments to fill it out and return it to us, we would greatly appreciate it. Thank you!

Jeff Cox, Owner  
Right Now Heating and Air Conditioning

Please tell us about anything that particularly impressed you, or anything that you would suggest we improve: \_\_\_\_\_

I HAVE USED YOUR COMPANY 3 TIMES NOW  
1st To check out THE OLD SYSTEM, THEN THE DUCT  
CLEANING, AND THEN A COMPLETE NEW HEAT PUMP,  
AND HAVE BEEN VERY PLEASED WITH THE WAY YOUR  
COMPANY OPERATES, VERY HONEST & A PLEASURE TO  
DO BUSINESS WITH.

JOE & HAROLD INSTALLED MY NEW SYSTEM DID AN  
EXCELLENT JOB LEFT THE HOUSE VERY CLEAN FIXED  
CONDENSATE SO IT WAS NOT GOING INTO CRAWL SPACE  
PUT THE THERMOSTAT IN A BETTER LOCATION.

I WAS VERY IMPRESSED WITH THESE TWO MEN AS THEY  
WERE VERY PROFESSIONAL AND GOOD EMPLOYEES

Your Name ELVIN BOTT

Date OCTOBER 1 - 2011

Your City NAMPA 831087

Email \_\_\_\_\_

*Joe & Harold*



# RIGHT NOW

(208) 585-5868

We would like to use your comments about our company in our marketing and advertising. By filling out this form and returning it to us, you are authorizing us to use your comments and your first name only, along with your city (e.g. John in Boise) in our marketing and advertising. Thank you for your permission.