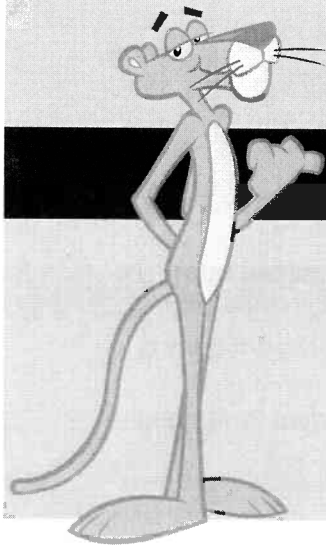


Gerry



# CUSTOMER COMMENTS

## (THIS IS OUR REPORT CARD)

It's important that we receive feedback from our customers. It's how we better serve you in the future as well as serve others. We ask all our customers to take a few minutes and give us some feedback as to their experience with our staff and with our organization as a whole. Below is a brief survey on our service. If you would take a few moments to fill it out and return it to us, we would greatly appreciate it. Thank you!

Jeff Cox, Owner  
Right Now Heating and Air Conditioning

Gerry B

ADAN L.

Please tell us about anything that particularly impressed you, or anything that you would suggest we improve:

I am NEVER good at writing these things. The Salesman was polite & curious. The men who installed the unit were polite. Also I had the work done in a timely manner. The unit runs so quiet you NEVER know it's working until you step outside & feel the heat. The hot water has NEVER been this hot before! It is great. You lived up to your word all that you said you did. It is nice doing business with someone who knows customer service.  
Thanks.

Your Name  
Your City

Date

5/21/13

Email



# RIGHT NOW

24x7

## (208) 585-5868

We would like to use your comments about our company in our marketing and advertising. By filling out this form and returning it to us, you are authorizing us to use your comments and your first name only, along with your city (e.g. John in Boise) in our marketing and advertising. Thank you for your permission.

RightNowHeatCool.com | Treasure Valley