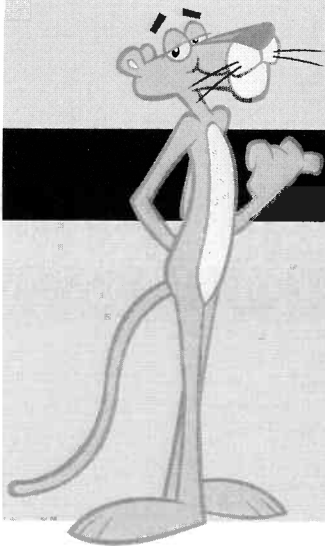


Owen



CUSTOMER COMMENTS

(THIS IS OUR REPORT CARD)

It's important that we receive feedback from our customers. It's how we better serve you in the future as well as serve others. We ask all our customers to take a few minutes and give us some feedback as to their experience with our staff and with our organization as a whole. Below is a brief survey on our service. If you would take a few moments to fill it out and return it to us, we would greatly appreciate it. Thank you!

Jeff Cox, Owner
Right Now Heating and Air Conditioning

Please tell us about anything that particularly impressed you, or anything that you would suggest we improve: _____

Technician was prompt and thorough - Checking all vents - equipment, etc and found water heater needed to be replaced. Another tech was sent out with new heater & installation completed.

Inspection by Boise City found need for downspout - which was taken care of same day as inspection! Very good.

Your Name _____

Date 4-26-13

Your City Boise

Email _____

Owen

83764



RIGHT NOW

24x7

(208) 585-5868

We would like to use your comments about our company in our marketing and advertising. By filling out this form and returning it to us, you are authorizing us to use your comments and your first name only, along with your city (e.g. John in Boise) in our marketing and advertising. Thank you for your permission.