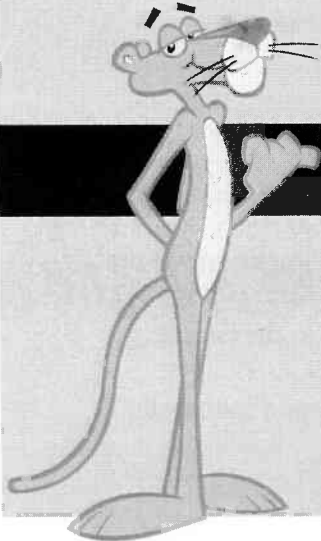


Kenny



# CUSTOMER COMMENTS

## (THIS IS OUR REPORT CARD)

It's important that we receive feedback from our customers. It's how we better serve you in the future as well as serve others. We ask all our customers to take a few minutes and give us some feedback as to their experience with our staff and with our organization as a whole. Below is a brief survey on our service. If you would take a few moments to fill it out and return it to us, we would greatly appreciate it. Thank you!

Jeff Cox, Owner  
Right Now Heating and Air Conditioning

Please tell us about anything that particularly impressed you, or anything that you would suggest we improve: \_\_\_\_\_

VERY PROFESSIONAL AND EVERY EMPLOYEE WHO CAME TO OUR HOUSE TO DO WORK WAS COURTEOUS, HELPFUL AND WENT THE EXTRA MILE AS WELL AS DID EXCELLENT WORK WITH EVERY PROJECT THEY HAD.

KENNY & ELI WERE GREAT! WHILE IN MY CRAWL SPACE, THEY NOTED ONE OF ~~THE~~ MY AIR DUCT PIPES HAD FALLEN OFF THE PIPE IT WAS ATTACHED TO. THIS MEANT I HAD BEEN HEATING & COOLING MY CRAWL SPACE!!! THEY REPAIRED IT AT NO EXTRA CHARGE.

Your Name \_\_\_\_\_ [redacted] \_\_\_\_\_ ate 4.27.2013  
Your City BOISE 83704 Email \_\_\_\_\_



# RIGHT <sup>24</sup> <sub>7</sub> NOW

## (208) 585-5868

We would like to use your comments about our company in our marketing and advertising. By filling out this form and returning it to us, you are authorizing us to use your comments and your first name only, along with your city (e.g. John in Boise) in our marketing and advertising. Thank you for your permission.

RightNowHeatCool.com | Treasure Valley

Kenny + Eli