



CUSTOMER COMMENTS

(THIS IS OUR REPORT CARD)

It's important that we receive feedback from our customers. It's how we better serve you in the future as well as serve others. We ask all our customers to take a few minutes and give us some feedback as to their experience with our staff and with our organization as a whole. Below is a brief survey on our service. If you would take a few moments to fill it out and return it to us, we would greatly appreciate it. Thank you!

Jeff Cox, Owner
Right Now Heating and Air Conditioning

Please tell us about anything that particularly impressed you, or anything that you would suggest we improve: Michael did an awesome job. The tank was so full of sediment that it wouldn't drain. He finally had to "muscle it out." While he was waiting to see if it would drain, he went down the street to check my neighbor's furnace filter (at my request). As a result she called and made an appointment with you for a furnace checkup and a water heater flush.

Both young techs that have been in my home this week for air condition check-up & new water heater have been very respectful of my property and have answered my many questions. Matt was here for the air conditioner and Michael for the water heater.

Your Name _____ - date 9/11/2013
Your City Boise 83704 Email _____



RIGHT ²⁴ NOW

(208) 585-5868

We would like to use your comments about our company in our marketing and advertising. By filling out this form and returning it to us, you are authorizing us to use your comments and your first name only, along with your city (e.g. John in Boise) in our marketing and advertising. Thank you for your permission.

RightNowHeatCool.com | Treasure Valley

Michael J