

# Customer Comments



It's important that we receive feedback from all our customers. It's how we better serve you in the future as well as serve others. We ask all our customers to take a few minutes and give us some feedback as to their experience, good and concerning, with our staff and their experience with the organization as a whole. Below is a brief survey on our service, we would appreciate your time to prepare this and let us know how we did.

Thank You  
Jeff Cox  
Owner Right Now Inc.

Please tell us about anything that particularly impressed you, or anything that you would suggest that we improve?

My 20 year old system failed on one of the hottest days this summer. Your service rep was here promptly and explained my options and costs. Your installer team arrived on time and I couldn't have been more pleased. They were efficient, courteous and considerate. I was most impressed by the care they took to ensure they did not disrupt my home unnecessarily. Also, your service rep gave my 3 yr old granddaughter a pint of paint - she was thrilled. The new system is working great - and I feel like I received great service at a competitive price. Very pleased!

Your Name Dorothy



**RIGHT NOW**  
HEATING · AIR CONDITIONING · INSULATION  
Fixed Right! Fixed Now!

Basic ID 83204

Date: 7/13/10

Treasure Valley  
208-585-5868

Magic Valley  
208-735-8400

Pocatello  
208-242-3236

Oregon  
541-889-2665

OWEN & Shawn

Satisfied?