



# CUSTOMER COMMENTS

## (THIS IS OUR REPORT CARD)

It's important that we receive feedback from our customers. It's how we better serve you in the future as well as serve others. We ask all our customers to take a few minutes and give us some feedback as to their experience with our staff and with our organization as a whole. Below is a brief survey on our service. If you would take a few moments to fill it out and return it to us, we would greatly appreciate it. Thank you!

Jeff Cox, Owner  
Right Now Heating and Air Conditioning

Please tell us about anything that particularly impressed you, or anything that you would suggest we improve: \_\_\_\_\_

On Saturday January 21, 2012, the installation crew of Right Now Heating and Air Conditioning came to install my new furnace, water heater and air conditioner. They all worked very hard. They were considerate, thoughtful and respectful. They went beyond their normal duties when they painted the wall in my garage behind the furnace and water heater. I have wanted it painted for the whole seven and a half years that I have lived here. Because of new regulations, the cement block under the air conditioner had to be bigger and farther away from the house and the gas meter. They accomplished this and even moved the floor bed edger and some of my plants. Now you know what I mean by considerate and thoughtful. The city inspector has been here and didn't report any problems to me. Everything seems to be working well. I would be very comfortable recommending your company to any of my friends and neighbors.

Your Name Wilma Barry Date 1-30-12  
Your City Boise 83704 Email \_\_\_\_\_

*Calvin Clark  
& Jacquin*



# RIGHT NOW

**(208) 585-5868**

We would like to use your comments about our company in our marketing and advertising. By filling out this form and returning it to us, you are authorizing us to use your comments and your first name only, along with your city (e.g. John in Boise) in our marketing and advertising. Thank you for your permission.