



CUSTOMER COMMENTS

(THIS IS OUR REPORT CARD)

It's important that we receive feedback from our customers. It's how we better serve you in the future as well as serve others. We ask all our customers to take a few minutes and give us some feedback as to their experience with our staff and with our organization as a whole. Below is a brief survey on our service. If you would take a few moments to fill it out and return it to us, we would greatly appreciate it. Thank you!

Jeff Cox, Owner
Right Now Heating and Air Conditioning

Please tell us about anything that particularly impressed you, or anything that you would suggest we improve:

YURIV AND CORY WERE BOTH CLEAN AND PROFESSIONAL DOING THEIR JOB. THEY WERE BOTH KNOWLEDGEABLE AND ANSWERED MY QUESTIONS PROMPTLY AND FRIENDLY.

THEY FOUND TWO ITEMS THAT DID NOT MEET CODE FROM SHELVA'S THE ORIGINAL OWNER HAD INSTALLED. -AND- BROUGHT THEM UP TO CODE FOR ME. ALSO WHILE IN THE CRAWL SPACE THEY FOUND INSULATION COMING OFF FOUNDATION AND PUSHED IT ALL BACK IN PLACE.

I HAVE BEEN IMPRESSED BY THE TECHNICIAN WHO DID THE TUNE UP, THE SALESMAN/COMFORT ENGINEER, THE CREW DOING THE INSTALLATION AND THE OFFICE STAFF I HAVE BEEN IN TOUCH WITH.

Your N _____

Date 3-13-12

Your City BOISE, ID / 83714

E _____



RIGHT NOW

(208) 585-5868

We would like to use your comments about our company in our marketing and advertising. By filling out this form and returning it to us, you are authorizing us to use your comments and your first name only, along with your city (e.g. John in Boise) in our marketing and advertising. Thank you for your permission.

RightNowHeatCool.com | Treasure Valley

o Yuriv and Cory