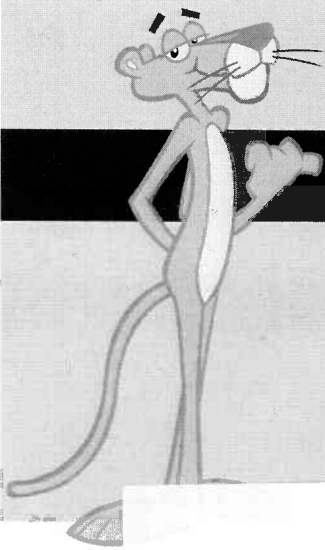


James D



CUSTOMER COMMENTS

(THIS IS OUR REPORT CARD)

It's important that we receive feedback from our customers. It's how we better serve you in the future as well as serve others. We ask all our customers to take a few minutes and give us some feedback as to their experience with our staff and with our organization as a whole. Below is a brief survey on our service. If you would take a few moments to fill it out and return it to us, we would greatly appreciate it. Thank you!

Jeff Cox, Owner

Please send this report card to: Jld

SUBJECT: April 11, 2013

Dear Sir;

We were really impressed with the knowledge and professionalism of Gary, James and Andre. They were very courteous and patient and took time to answer all our questions. Gary was very friendly and spent nearly three hours evaluating our home and helping us decide what we wanted in the way of air-conditioning and new furnace. One of the estimates took less than twenty minutes.

The use of the orange booties was a very thoughtful touch, and not once did James or Andre forget to put them on. We had never seen that before.

We were very pleased when James, twice, went into the crawl space to take care of a couple of problems we didn't know we had.

We want to thank Brock also for the time he spent setting our thermostat and answering our questions.

All-in-all, we couldn't be happier with RIGHT NOW Plumbing and Heating and the staff.

Sincerely



use
(signature in Boise) in our
and cover using. Thank you for your permission.

James D, Andre

83705