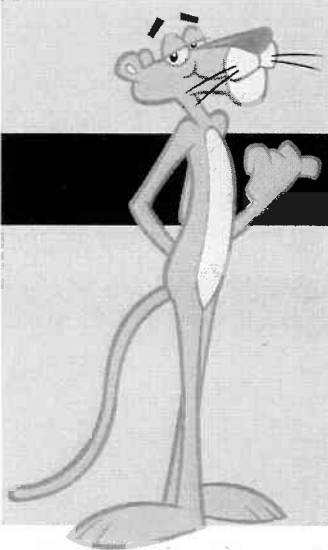


Owen



# CUSTOMER COMMENTS

## (THIS IS OUR REPORT CARD)

It's important that we receive feedback from our customers. It's how we better serve you in the future as well as serve others. We ask all our customers to take a few minutes and give us some feedback as to their experience with our staff and with our organization as a whole. Below is a brief survey on our service. If you would take a few moments to fill it out and return it to us, we would greatly appreciate it. Thank you!

Jeff Cox, Owner  
Right Now Heating and Air Conditioning

Please tell us about anything that particularly impressed you, or anything that you would suggest we improve: \_\_\_\_\_

Owen & Adam did a very professional job installing our new furnace & water heater. Owen explained everything in detail on each thing that was done. I asked questions and he had excellent answers. I asked why he couldn't hook into the existing flu pipe and was told new laws have made to use PVC pipe for that. He had a challenge installing PVC pipe because of a light fixture in the path, but he made it work. The duct work was cleaned, the old existing had never been cleaned. So far we are happy with new furnace. It will probably get some getting use too.

Your Name \_\_\_\_\_

Date 10 APR 2013

Your City Boise, Idaho

Email \_\_\_\_\_

Owen, Adam

93705



# RIGHT NOW

24x7

## (208) 585-5868

We would like to use your comments about our company in our marketing and advertising. By filling out this form and returning it to us, you are authorizing us to use your comments and your first name only, along with your city (e.g. John in Boise) in our marketing and advertising. Thank you for your permission.