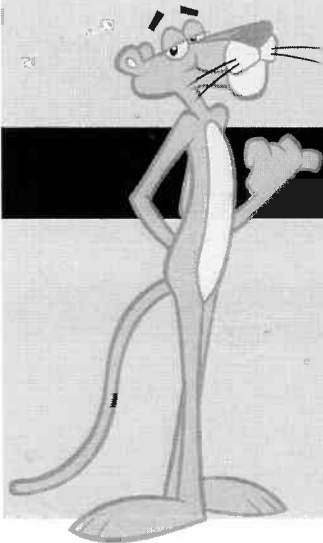


Gerry



CUSTOMER COMMENTS

(THIS IS OUR REPORT CARD)

It's important that we receive feedback from our customers. It's how we better serve you in the future as well as serve others. We ask all our customers to take a few minutes and give us some feedback as to their experience with our staff and with our organization as a whole. Below is a brief survey on our service. If you would take a few moments to fill it out and return it to us, we would greatly appreciate it. Thank you!

Jeff Cox, Owner
Right Now Heating and Air Conditioning

Gerry B Pedro

Please tell us about anything that particularly impressed you, or anything that you would suggest we improve: _____

WE WERE VERY IMPRESSED WITH GERRY AND PEDRO. THEY WORKED LONG AND HARD TO DELIVER EVERYTHING WE WANTED. GETTING THE ADDITIONAL SUPPLY LINES INSTALLED WAS A SIGNIFICANT CHALLENGE, WE APPRECIATED ALL THE WORK IT TOOK TO GET THEM INSTALLED, RATHER THAN VIEWING THE INSTALLATION OF THE SUPPLY LINES A A HASSLE, GERRY SEEMED TO ENJOY THE CHALLENGE OF FIGURING IT OUT.

EVERYTHING ABOUT THE INSTALL WAS VERY POSITIVE AND PROFESSIONAL. RIGHT NOW MUST TREAT THEIR EMPLOYEES WELL BECAUSE YOUR PEOPLE TREAT THE CUSTOMERS WELL.

THANKS!

Your Name _____ Date _____

Your City _____ Email _____

83706



RIGHT NOW

24/7

(208) 585-5868

We would like to use your comments about our company in our marketing and advertising. By filling out this form and returning it to us, you are authorizing us to use your comments and your first name only, along with your city (e.g. John in Boise) in our marketing and advertising. Thank you for your permission.