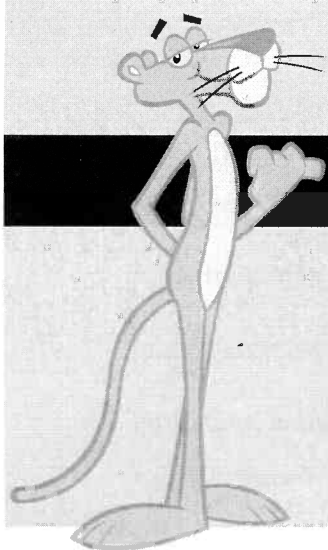


Mailed 10/19/12



CUSTOMER COMMENTS

(THIS IS OUR REPORT CARD)

It's important that we receive feedback from our customers. It's how we better serve you in the future as well as serve others. We ask all our customers to take a few minutes and give us some feedback as to their experience with our staff and with our organization as a whole. Below is a brief survey on our service. If you would take a few moments to fill it out and return it to us, we would greatly appreciate it. Thank you!

Jeff Cox, Owner
Right Now Heating and Air Conditioning

Please tell us about anything that particularly impressed you, or anything that you would suggest we improve: _____

We just wanted to say how pleased we were with the work done by Brandon and Mike.

They were very professional and respectful. They both were hard workers and skilled tradesmen.

The way they did their work should showed expertise and experience. You just don't see this kind of attention to detail anymore. They were more than willing to accommodate our requests and answer our questions.

Brandon and Mike worked well together and completed the job on time and as quoted.

We are happy w/ the furnace, AC & water heater and would highly recommend Right Now and Brandon & Mike to anyone needing HVAC products & services. Thanks

Your Name Tim & Jo Ann Date 10/18/12
Your City Boise Email _____



RIGHT NOW

24/7

(208) 585-5868

We would like to use your comments about our company in our marketing and advertising. By filling out this form and returning it to us, you are authorizing us to use your comments and your first name only, along with your city (e.g. John in Boise) in our marketing and advertising. Thank you for your permission.

RightNowHeatCool.com | Treasure Valley

Brandon / Mike